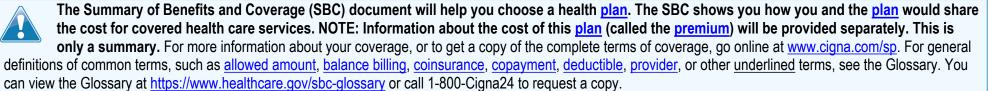
Coverage for: Individual/Individual + Family | Plan Type: LCP



| Important Questions   | Answers  | Why This Matters:  |
|---|--|--|
| What is the overall<br><u>deductible</u> ?                              | For <u>in-network providers</u> : \$1,400/individual - employee only or<br>\$2,800/family maximum<br>For <u>out-of-network providers</u> : \$4,200/individual - employee only<br>or \$8,400/family maximum<br>Combined medical/behavioral and pharmacy <u>deductible</u><br><u>Deductible</u> per individual applies when the employee is the only<br>individual covered under the <u>plan</u> .         | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.  |
| Are there services covered before you meet your <u>deductible</u> ?     | Yes. In-network <u>preventive care</u> & immunizations, in-network preventive drugs.   | This <u>plan</u> covers some items and services even if you haven't yet<br>met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may<br>apply. For example, this <u>plan</u> covers certain <u>preventive services</u><br>without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a<br>list of covered <u>preventive services</u> at<br><u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other <u>deductibles</u><br>for specific services?            | No.  | You don't have to meet deductibles for specific services.  |
| What is the <u>out-of-pocket</u><br><u>limit</u> for this <u>plan</u> ? | For <u>in-network providers</u> : \$4,000/individual - employee only or<br>\$8,000/family maximum (no more than \$4,000 per individual -<br>within a family)<br>For <u>out-of-network providers</u> : \$8,000/individual - employee only<br>or \$16,000/family maximum (no more than \$8,400 per individual -<br>within a family)<br>Combined medical/behavioral and pharmacy <u>out-of-pocket limit</u> | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.  |
| What is not included in the<br>out-of-pocket limit?                     | Penalties for failure to obtain <u>pre-authorization</u> for services, <u>premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.   | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .   |

| Important Questions   | Answers   | Why This Matters:   |
|---|---|---|
| Will you pay less if you use a<br><u>network provider</u> ? | Yes. See <u>www.cigna.com</u> or call 1-855-273-3551 for a list of <u>network providers</u> . | This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?  | No.   | You can see the <u>specialist</u> you choose without a <u>referral</u> .  |

| Common  |  | What Ye   | ou Will Pay   | Limitations, Exceptions, & Other   |
|---|--|---|---|--|
| Medical Event   | Services You May Need                            | In-Network Provider<br>(You will pay the least)   | Out-of-Network Provider<br>(You will pay the most)  | Important Information  |
|   | Primary care visit to treat an injury or illness | 20% coinsurance/visit   | 40% coinsurance   | None   |
|   | Specialist visit                                 | 20% coinsurance/visit   | 40% coinsurance   | None   |
| If you visit a health care<br>provider's office or clinic | Preventive care/ screening/<br>immunization      | No charge/visit**<br>No charge/ <u>screening</u> **<br>No charge/immunizations**<br>** <u>Deductible</u> does not apply | 40% <u>coinsurance</u> /visit<br>40% <u>coinsurance</u> / <u>screening</u><br>40% <u>coinsurance</u> /<br>immunizations | None<br>None<br>None<br>You may have to pay for services tha<br>aren't preventive. Ask your <u>provider</u> if<br>the services needed are preventive.<br>Then check what your <u>plan</u> will pay<br>for. |
| If you have a test  | Diagnostic test (x-ray, blood work)              | 20% coinsurance   | 40% coinsurance   | None   |
|   | Imaging (CT/PET scans,<br>MRIs)                  | 20% coinsurance   | 40% coinsurance   | \$300 penalty for no out-of-network precertification.  |

| Common   | Services You May Need                             | What You Will Pay   |   | Limitations Exceptions 8 Other  |
|--|---|---|---|---|
| Common<br>Medical Event  |   | In-Network Provider   | Out-of-Network Provider   | <ul> <li>Limitations, Exceptions, &amp; Other<br/>Important Information</li> </ul>  |
|  |   | (You will pay the least)  | (You will pay the most)   |   |
|  | Generic drugs (Tier 1)                            | 15% <u>coinsurance</u> but not less<br>than \$4 or more than<br>\$10/prescription (retail 30<br>days), 15% <u>coinsurance</u> but<br>not less than \$10 or more than<br>\$25/prescription (retail & home<br>delivery 90 days)   | Reimbursement is based on<br>network-negotiated price of<br>medication. You pay the full<br>amount in excess of network<br>price. | Retail: Up to 30-day supply; Retail<br>and Home Delivery: Up to 90-day<br>supply.<br><u>Specialty drugs</u> : up to 30-day supply.<br>Certain limitations may apply,<br>including, for example: prior<br>authorization, step therapy, quantity  |
| If you need drugs to treat<br>your illness or condition<br>More information about<br>prescription drug coverage<br>is available at | Preferred brand drugs (Tier<br>2)                 | 15% <u>coinsurance</u> but not less<br>than \$15 or more than<br>\$40/prescription (retail 30<br>days), 15% <u>coinsurance</u> but<br>not less than \$35 or more than<br>\$100/prescription (retail &<br>home delivery 90 days) | Reimbursement is based on<br>network-negotiated price of<br>medication. You pay the full<br>amount in excess of network<br>price. | limits.<br>For drugs in the Cigna Patient<br>Assurance Program you may pay less<br>than the noted retail or home delivery<br>cost share amounts.<br>In-network Federally required<br>preventive drugs will be provided at   |
| www.cigna.com  | Non-preferred brand drugs<br>(Tier 3)             | 15% <u>coinsurance</u> but not less<br>than \$30 or more than<br>\$60/prescription (retail 30<br>days), 15% <u>coinsurance</u> but<br>not less than \$75 or more than<br>\$150/prescription (retail &<br>home delivery 90 days) | Reimbursement is based on<br>network-negotiated price of<br>medication. You pay the full<br>amount in excess of network<br>price. | no charge.<br>When a generic is available, but the<br>pharmacy dispenses the brand-name<br>medication for any reason, you will<br>pay the difference between the<br>brandname medication and the<br>generic, plus the generic copayment.<br><u>Specialty drugs</u> : covered same as<br>Retail coinsurance as Generic and<br>Brand drugs. |
| If you have outpatient surgery   | Facility fee (e.g.,<br>ambulatory surgery center) | 20% coinsurance   | 40% coinsurance   | \$300 penalty for no out-of-network precertification.   |
|  | Physician/surgeon fees                            | 20% coinsurance   | 40% coinsurance   | \$300 penalty for no out-of-network precertification.   |
|  | Emergency room care                               | 20% coinsurance   | 20% coinsurance   | None  |
| If you need immediate<br>medical attention   | Emergency medical<br>transportation               | 20% coinsurance   | 20% coinsurance   | None  |
|  | Urgent care                                       | 20% coinsurance   | 40% coinsurance   | None  |

| Common  |  | What You Will Pay   |   | Limitationa Exactiona 8 Other  |
|---|--|---|---|--|
| Medical Event   | Services You May Need                        | In-Network Provider<br>(You will pay the least)                                       | Out-of-Network Provider<br>(You will pay the most)                                    | <ul> <li>Limitations, Exceptions, &amp; Other<br/>Important Information</li> </ul>   |
|   | Facility fee (e.g., hospital room)           | 20% coinsurance   | 40% coinsurance   | \$300 penalty for no out-of-network precertification.  |
| If you have a hospital stay   | Physician/surgeon fees                       | 20% coinsurance   | 40% coinsurance   | \$300 penalty for no out-of-network precertification.  |
| If you need mental health,<br>behavioral health, or<br>substance abuse services | Outpatient services                          | 20% <u>coinsurance</u> /office visit<br>20% <u>coinsurance</u> /all other<br>services | 40% <u>coinsurance</u> /office visit<br>40% <u>coinsurance</u> /all other<br>services | \$300 penalty if no precert of out-of-<br>network non-routine services (i.e.,<br>partial hospitalization, etc.).   |
|   | Inpatient services                           | 20% coinsurance   | 40% coinsurance   | \$300 penalty for no out-of-network precertification.  |
|   | Office visits                                | 20% coinsurance   | 40% coinsurance   | Primary Care or Specialist benefit   |
|   | Childbirth/delivery<br>professional services | 20% coinsurance   | 40% coinsurance   | levels apply for initial visit to confirm pregnancy.   |
| lf you are pregnant   | Childbirth/delivery facility<br>services     | 20% <u>coinsurance</u>  | 40% <u>coinsurance</u>  | Cost sharing does not apply for<br>preventive services.<br>Depending on the type of services, a<br>copayment, coinsurance or deductible<br>may apply. Maternity care may<br>include tests and services described<br>elsewhere in the SBC (i.e.<br>ultrasound).<br>\$300 penalty for no out-of-network<br>precertification. |

| Common   |                         | What You Will Pay                               |  | Limitations Exceptions 9 Other   |
|--|-------------------------|---|--|--|
| Common<br>Medical Event  | Services You May Need   | In-Network Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) | <ul> <li>Limitations, Exceptions, &amp; Other<br/>Important Information</li> </ul>   |
| If you need help<br>recovering or have other<br>special health needs | Home health care        | 20% <u>coinsurance</u>                          | 40% <u>coinsurance</u>                             | <ul> <li>\$300 penalty for no out-of-network<br/>precertification.</li> <li>Coverage is limited to 120 days<br/>annual max.</li> <li>16 hour maximum per day (The limit is<br/>not applicable to mental health and<br/>substance use disorder conditions.)</li> </ul>  |
|  | Rehabilitation services | 20% <u>coinsurance</u> /visit                   | 40% <u>coinsurance</u> /visit                      | <ul> <li>\$300 penalty for failure to precertify out-of-network speech therapy services. Coverage is limited to annual max of: 60 days for <u>Rehabilitation</u> and Cardiac rehab services; 20 days for Chiropractic care services; 25 days for Speech Therapy services.</li> <li>Limits are not applicable to mental health conditions for Physical, Speech and Occupational therapies.</li> </ul> |
|  | Habilitation services   | 20% <u>coinsurance</u> /visit                   | 40% <u>coinsurance</u> /visit                      | Services are covered when <u>Medically</u><br><u>Necessary</u> to treat a mental health<br>condition (e.g. autism).<br>\$300 penalty for failure to precertify<br>out-of-network speech therapy<br>services.<br>Limits are not applicable to mental<br>health conditions for Physical, Speech<br>and Occupational therapies.   |
|  | Skilled nursing care    | 20% coinsurance                                 | 40% coinsurance                                    | \$300 penalty for no out-of-network<br>precertification.<br>Coverage is limited to 100 days<br>annual max.   |

| Common   |                             | What You Will Pay   |   | Limitationa Exceptiona 8 Other                            |
|--|-----------------------------|---|---|---|
| Common<br>Medical Event  | Services You May Need       | In-Network Provider<br>(You will pay the least)   | Out-of-Network Provider<br>(You will pay the most)  | Limitations, Exceptions, & Other<br>Important Information |
|  | Durable medical equipment   | 20% coinsurance   | 40% coinsurance   | \$300 penalty for no out-of-network precertification.     |
|  | Hospice services            | 20% <u>coinsurance</u> /inpatient<br>services<br>20% <u>coinsurance</u> /outpatient<br>services | 40% <u>coinsurance</u> /inpatient<br>services<br>40% <u>coinsurance</u> /outpatient<br>services | \$300 penalty for no out-of-network precertification.     |
| If your shild peeds depted   | Children's eye exam         | Not covered   | Not covered   | None  |
| If your child needs dental   | Children's glasses          | Not covered   | Not covered   | None  |
| or eye care  | Children's dental check-up  | Not covered   | Not covered   | None  |
| <b>Excluded Services &amp; Of</b>  | ther Covered Services:      |   |   |   |
| Services Your Plan General   | lly Does NOT Cover (Check y | our policy or <u>plan</u> document fo   | r more information and a list of a  | any other <u>excluded services</u> .)                     |
| Bariatric surgery  |                             | • Eye care (Children)   | Rout  | ine eye care (Adult)                                      |
| Cosmetic surgery   |                             | Long-term care  | Rout  | ine foot care   |
| <ul> <li>Dental care (Adult)</li> </ul>  |                             | • Non-emergency care when t   | raveling outside the    • Weig  | ht loss programs  |
| <ul> <li>Dental care (Children)</li> </ul>   | 1                           | U.S.  |   |   |
|  |                             | <ul> <li>Private-duty nursing</li> </ul>  |   |   |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.) |                             |   |   |   |
| <ul> <li>Acupuncture (20 days</li> </ul>   | )                           | • Hearing aids (\$3,000 maxim   | um per 36 months)  • Infert   | tility treatment (Lifetime max \$20,000)                  |
| Chiropractic care (20)   | days)                       |   |   |   |

# Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.HealthCare.gov">Health Insurance Marketplace</a>. For more information about the <a href="https://www.HealthCare.gov">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.HealthCare.gov">Health Insurance Marketplace</a>. For more information about the <a href="https://www.HealthCare.gov">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.HealthCare.gov">Health Insurance Marketplace</a>. For more information about the <a href="https://www.HealthCare.gov">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

# Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Cigna Customer service at 1-800-Cigna24. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact: California Department of Managed Health Care Help Center at (888) 466-2219.

# Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

# Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-244-6224. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-244-6224. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-244-6224. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-244-6224.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.------

### About these Coverage Examples:



**Total Example Cost** 

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

\$1.400

\$5,600

| <b>Peg is Having a Baby</b><br>(9 months of in-network pre-natal care and a<br>hospital delivery)   | Managing Joe's type 2 Diabetes<br>(a year of routine in-network care of a well-<br>controlled condition)  |  |  |
|---|---|--|--|
| <ul> <li>The plan's overall <u>deductible</u> \$1,400</li> <li><u>Specialist coinsurance</u> 20%</li> <li>Hospital (facility) <u>coinsurance</u> 20%</li> <li>Other <u>coinsurance</u> 20%</li> </ul> | <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist coinsurance</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> <li>20%</li> </ul> |  |  |
| This EXAMPLE event includes services like:<br><u>Specialist</u> office visits <i>(prenatal care)</i><br>Childbirth/Delivery Professional Services<br>Childbirth/Delivery Facility Services            | This EXAMPLE event includes services like:<br><u>Primary care physician</u> office visits <i>(including disease education)</i><br><u>Diagnostic tests</u> <i>(blood work)</i>                         |  |  |
| Diagnostic tests (ultrasounds and blood work)<br>Specialist visit (anesthesia)  | Prescription drugs Durable medical equipment (glucose meter)  |  |  |

| \$12,700 | Total Example Cost |
|----------|--------------------|
|----------|--------------------|

# In this example, Peg would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| Deductibles                | \$1,400 |  |
| <u>Copayments</u>          | \$10    |  |
| Coinsurance                | \$2,200 |  |
| What isn't covered         |         |  |
| Limits or exclusions       | \$20    |  |
| The total Peg would pay is | \$3,630 |  |

#### In this example, Joe would pay: Cost Sharing Deductibles \$1,400 Copayments \$300 \$100 Coinsurance What isn't covered

| Limits or exclusions       | \$20    |
|----------------------------|---------|
| The total Joe would pay is | \$1,820 |

# **Mia's Simple Fracture** (in-network emergency room visit and follow up care)

| The plan's overall deductible   | \$1,400 |
|---------------------------------|---------|
| Specialist coinsurance          | 20%     |
| Hospital (facility) coinsurance | 20%     |
| Other <u>coinsurance</u>        | 20%     |
|                                 |         |

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
|--------------------|---------|

### In this example, Mia would pay:

| Cost Sharing               |         |
|----------------------------|---------|
| Deductibles                | \$1,400 |
| <u>Copayments</u>          | \$0     |
| Coinsurance                | \$300   |
| What isn't covered         |         |
| Limits or exclusions       | \$0     |
| The total Mia would pay is | \$1,700 |

The plan would be responsible for the other costs of these EXAMPLE covered services.

Plan Name: High Deductible HSA (HPN) HDHPQ Ben Ver: 24 Plan ID: 14452738

PHOLIMICANNIC PHOLEMAN

# DISCRIMINATION IS AGAINST THE LAW

# **Medical coverage**

Cigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Cigna:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact customer service at the toll-free number shown on your ID card, and ask a Customer Service Associate for assistance.

If you believe that Cigna has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by sending an email to ACAGrievance@Cigna.com or by writing to the following address:

Cigna Nondiscrimination Complaint Coordinator PO Box 188016 Chattanooga, TN 37422

If you need assistance filing a written grievance, please call the number on the back of your ID card or send an email to ACAGrievance@Cigna.com. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, DC 20201 1.800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



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# Proficiency of Language Assistance Services

**English** – ATTENTION: Language assistance services, free of charge, are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.800.244.6224 (TTY: Dial 711).

**Spanish** – ATENCIÓN: Hay servicios de asistencia de idiomas, sin cargo, a su disposición. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.800.244.6224 (los usuarios de TTY deben llamar al 711).

Chinese - 注意:我們可為您免費提供語言協助服務。對於 Cigna 的現有客戶,請致電您的 ID 卡背面的號碼。其他客戶請致電 1.800.244.6224 (聽障專線:請撥 711)。

Vietnamese – XIN LƯU Ý: Quý vị được cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Dành cho khách hàng hiện tại của Cigna, vui lòng gọi số ở mặt sau thẻ Hội viên. Các trường hợp khác xin gọi số 1.800.244.6224 (TTY: Quay số 711).

Korean - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 현재 Cigna 가입자님들께서는 ID 카드 뒷면에 있는 전화번호로 연락해주십시오. 기타 다른 경우에는 1.800.244.6224 (TTY: 다이얼 711)번으로 전화해주십시오.

**Tagalog** – PAUNAWA: Makakakuha ka ng mga serbisyo sa tulong sa wika nang libre. Para sa mga kasalukuyang customer ng Cigna, tawagan ang numero sa likuran ng iyong ID card. O kaya, tumawag sa 1.800.244.6224 (TTY: I-dial ang 711).

Russian – ВНИМАНИЕ: вам могут предоставить бесплатные услуги перевода. Если вы уже участвуете в плане Cigna, позвоните по номеру, указанному на обратной стороне вашей идентификационной карточки участника плана. Если вы не являетесь участником одного из наших планов, позвоните по номеру 1.800.244.6224 (TTY: 711).

Arabic – برجاء الانتباه خدمات الترجمة المجانية متاحة لكم. لعملاء Cigna الحاليين برجاء الاتصال بالرقم المدون علي ظهر بطاقتكم الشخصية. او اتصل ب 1.800.244.6224 (TTY: اتصل ب 711). **French Creole** – ATANSYON: Gen sèvis èd nan lang ki disponib gratis pou ou. Pou kliyan Cigna yo, rele nimewo ki dèyè kat ID ou. Sinon, rele nimewo 1.800.244.6224 (TTY: Rele 711).

**French** – ATTENTION: Des services d'aide linguistique vous sont proposés gratuitement. Si vous êtes un client actuel de Cigna, veuillez appeler le numéro indiqué au verso de votre carte d'identité. Sinon, veuillez appeler le numéro 1.800.244.6224 (ATS : composez le numéro 711).

**Portuguese** – ATENÇÃO: Tem ao seu dispor serviços de assistência linguística, totalmente gratuitos. Para clientes Cigna atuais, ligue para o número que se encontra no verso do seu cartão de identificação. Caso contrário, ligue para 1.800.244.6224 (Dispositivos TTY: marque 711).

**Polish** – UWAGA: w celu skorzystania z dostępnej, bezpłatnej pomocy językowej, obecni klienci firmy Cigna mogą dzwonić pod numer podany na odwrocie karty identyfikacyjnej. Wszystkie inne osoby prosimy o skorzystanie z numeru 1 800 244 6224 (TTY: wybierz 711).

Japanese - 注意事項:日本語を話される場合、無料の言語支援サービスをご利用いただけます。現在のCignaのお客様は、IDカード裏面の電話番号まで、お電話にてご連絡ください。その他の方は、1.800.244.6224 (TTY: 711) まで、お電話にてご連絡ください。

**Italian** – ATTENZIONE: Sono disponibili servizi di assistenza linguistica gratuiti. Per i clienti Cigna attuali, chiamare il numero sul retro della tessera di identificazione. In caso contrario, chiamare il numero 1.800.244.6224 (utenti TTY: chiamare il numero 711).

**German** – ACHTUNG: Die Leistungen der Sprachunterstützung stehen Ihnen kostenlos zur Verfügung. Wenn Sie gegenwärtiger Cigna-Kunde sind, rufen Sie bitte die Nummer auf der Rückseite Ihrer Krankenversicherungskarte an. Andernfalls rufen Sie 1.800.244.6224 an (TTY: Wählen Sie 711).

Persian (Farsi) – توجه: خدمات کمک زبانی، به صورت رایگان به شما ارائه می شود. برای ممتنزیان فعلی Cigna، لطفاً با شماره ای که در یشت کارت شناسایی شماست تماس بگیرید. در غیر اینصورت با شماره Cigna، لطفاً با شماره 1.800.244.6224 تماس بگیرید (شماره تلفن ویژه ناشنوایان: شماره 711 را شماره گیری کنید).